MEMORANDUM

Subject: Operationalization of Centralized GST Facilitation Centre at Kar Bhawan, Agartala and District Level GST Facilitation Centre in all charge offices other than Agartala charge offices.

In view of implementation of Goods and Services Tax (GST) which is likely to be rolled out from 1st July, 2017, Taxes Organisation, Finance Department, Government of Tripura has decided to operationalize Centralized GST Facilitation Centre at Kar Bhawan, Agartala and District Level GST Facilitation Centre in all charge offices other than Agartala charge offices w.e.f 23rd June, 2017. The GST Facilitation Centres shall address GST related issues/problems faced by taxpayers during the period from 10:00 hrs. to 17:00 hrs. on all working days.

2. Centralized GST Facilitation Centre shall be at Kar Bhawan, Palace Compound, Agartala and District Level GST Facilitation Centre shall be in all charge offices other than Agartala charge offices where taxpayers of respective jurisdiction shall be facilitated regarding the pre and post GST implementation issues/problems being faced by them.

3. Centralized GST Facilitation Centre shall be operationalized at Ground Floor, Kar Bhawan, Palace Compound, Agartala where officials of Taxes Organisation and other subordinates shall address the issues/problems faced by taxpayers of Charge-I to VIII, Agartala.

4. District Level GST Facilitation Centre at Dharmanagar, Kailasahar, Ambassa, Teliamura, Bishalgarh, Udaipur and Belonia shall be operationalized in each office assigning one Inspector of Taxes and one Sr. Computer Assistant/other subordinate in their respective office. All concerned Superintendent of Taxes of these charge offices should arrange a suitable accommodation in their offices for the District Level GST Facilitation Centre. They should also arrange required nos. of desktop with internet connection, antivirus, UPS, signboard etc. in the facilitation centre. Necessary materials/documents/brochures, etc. on GST including soft copy of the same shall be provided from H.Q.

5. For proper operationalization of the Centralized GST Facilitation Centre at Kar Bhawan, Agartala, the store section of this office shall take all necessary action viz. shifting of the existing central receipt & dispatch as well as form
6. All concerned are hereby directed to take necessary action accordingly.

(Dr. B. Kaur, IAS)
Commissioner of Taxes & Excise
Government of Tripura.

To
The Superintendent of Taxes, Charge – I / II / III / IV / V / VI / VII / VIII,
Agartala / Dharmanagar / Kailasahar / Ambassa / Teliamura / Bishalgarh
/ Udaipur / Belonia / Churaibari Checkpost / Vigilance Cell.

Copy to:
1. The Deputy Commissioner of Taxes, H.Q, Agartala/Churaibari, North
   Tripura.
2. The Assistant Commissioner of Taxes, H.Q, Agartala.
3. Shri __________________________, Superintendent of Taxes,
   H.Q, Agartala.
4. The Store Section/Esstt. Section/Accounts Section/General
   Section/Audit Section/Statistical Section.
MEMORANDUM

With an objective of increasing the Ease of doing business, helpline No. 0381-232-5547/5984/5554 & the e-mail ids gst.tax-tr@gov.in and ct.tax-tr@gov.in presently being used to address GST related issues, shall provide basic services and assist users in preparing and filing returns under TVAT Act 2004 also. Further, the Central and District Facilitation Centers created for GST vide memorandum no. F.1-11(59)-VAT/Tax/2014/5843-69 dated 23rd June, 2017 shall also provide assistance to users for e-filing under VAT Act 2004.

These directions shall come into force immediately.

(Dr. B. Kaur, IAS)
Commissioner of Taxes & Excise
Government of Tripura

Copy to:-

1. The Deputy Commissioner of Taxes, Government of Tripura, H.Q/Churaibari for information.
2. The Assistant Commissioner of Taxes, Government of Tripura, for information.
4. The Nodal Officer, Ease of Doing Business for information & necessary action.

(Dr. B. Kaur, IAS)
Commissioner of Taxes & Excise
Government of Tripura
<table>
<thead>
<tr>
<th>SL NO.</th>
<th>Name of District</th>
<th>Office &amp; Address of the Service Centre</th>
<th>Contact Person</th>
<th>Phone No./ Mobile No.</th>
<th>Email ID</th>
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<tbody>
<tr>
<td>1.</td>
<td>West Tripura</td>
<td>Office of the Superintendent of Taxes, Kar Bhawan, Palace Compound, Agartala, (Centralised Facilitation Center for Ch- I to Ch-VIII)</td>
<td>Rajib Ray, Superintendent of Taxes</td>
<td>9774689378</td>
<td><a href="mailto:gsthelpdeskatkarbhavan@gmail.com">gsthelpdeskatkarbhavan@gmail.com</a></td>
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<td>2.</td>
<td>Khowai</td>
<td>Office of the Superintendent of Taxes, Teliamura</td>
<td>Dipak Kumar Shib, Inspector of Taxes</td>
<td>9436594244</td>
<td><a href="mailto:dipakkumarshib@gmail.com">dipakkumarshib@gmail.com</a></td>
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<td>3.</td>
<td>Sepahijala</td>
<td>Office of the Superintendent of Taxes, Bishalgarh</td>
<td>Kabita Das, Inspector of Taxes</td>
<td>9615300918</td>
<td><a href="mailto:stblg.tax-tr@gov.in">stblg.tax-tr@gov.in</a></td>
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<td>4.</td>
<td>Gomati</td>
<td>Office of the Superintendent of Taxes, Udaipur</td>
<td>Bikas Das, Senior Computer Assistant</td>
<td>9862114374</td>
<td><a href="mailto:studp.tax-tr@gov.in">studp.tax-tr@gov.in</a></td>
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<td>5.</td>
<td>South Tripura</td>
<td>Office of the Superintendent of Taxes, Belonia</td>
<td>Rajeev Chakraborty, Inspector of Taxes</td>
<td>8974774616</td>
<td><a href="mailto:stbln.tax-tr@gov.in">stbln.tax-tr@gov.in</a></td>
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<td>6.</td>
<td>Dhalai Tripura</td>
<td>Office of the Superintendent of Taxes, Ambassa</td>
<td>Upam Bikash Chakma, Inspector of Taxes</td>
<td>7005290542</td>
<td><a href="mailto:upambikash@gmail.com">upambikash@gmail.com</a></td>
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<td>7.</td>
<td>North Tripura</td>
<td>Office of the Superintendent of Taxes, Dharmangan</td>
<td>Bipul Debnath Sr. Computer Assistant</td>
<td>9862645465</td>
<td><a href="mailto:bipul.sca@gmail.com">bipul.sca@gmail.com</a></td>
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<td>8.</td>
<td>Unakoti</td>
<td>Office of the Superintendent of Taxes, Kailasah</td>
<td>Pritimoy Kar, Inspector of Taxes</td>
<td>9436310757</td>
<td><a href="mailto:pritimoykardeep@gmail.com">pritimoykardeep@gmail.com</a></td>
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**GST TRIPURA HELPDESK E-MAIL:** gsthelpdesk.tripura@gmail.com