# NO.F.1-11(59)-VAT/TAX/2014/5843-69 GOVERNMENT OF TRIPURA OFFICE OF THE COMMISSIONER OF TAXES P. N. COMPLEX, GURKHABASTI AGARTALA, TRIPURA WEST.

Dated, Agartala, the 23rd June, 2017.

# MEMORANDUM

Subject: Operationalization of Centralized GST Facilitation Centre at Kar Bhawan, Agartala and District Level GST Facilitation Centre in all charge offices other than Agartala charge offices.

In view of implementation of Goods and Services Tax (GST) which is likely to be rolled out from 1<sup>st</sup> July, 2017, Taxes Organisation, Finance Department, Government of Tripura has decided to operationalize **Centralized GST Facilitation Centre** at Kar Bhawan, Agartala and **District Level GST Facilitation Centre** in all charge offices other than Agartala charge offices w.e.f 23<sup>rd</sup> June, 2017. The GST Facilitation Centres shall address GST related issues/problems faced by taxpayers during the period from 10:00 hrs. to 17:00 hrs. on all working days.

- 2. Centralized GST Facilitation Centre shall be at Kar Bhawan, Palace Compound, Agartala and District Level GST Facilitation Centre shall be in all charge offices other than Agartala charge offices where taxpayers of respective jurisdiction shall be facilitated regarding the pre and post GST implementation issues/problems being faced by them.
- 3. **Centralized GST Facilitation Centre** shall be operationalized at Gound Floor, Kar Bhawan, Palace Compound, Agartala where officials of Taxes Organisation and other subordinates shall address the issues/problems faced by taxpayers of Charge-I to VIII, Agartala.
- 4. District Level GST Facilitation Centre at Dharmanagar, Kailasahar, Ambassa, Teliamura, Bishalgarh, Udaipur and Belonia shall be operationalized in each office assigning one Inspector of Taxes and one Sr. Computer Assistant/other subordinate in their respective office. All concerned Superintendent of Taxes of these charge offices should arrange a suitable accommodation in their offices for the District Level GST Facilitation Centre. They should also arrange required nos. of desktop with internet connection, antivirus, UPS, signboard etc. in the facilitation centre. Necessary materials/documents/brochures, etc. on GST including soft copy of the same shall be provided from H.Q.
- 5. For proper operationalization of the Centralized GST Facilitation Centre at Kar Bhawan, Agartala, the store section of this office shall take all necessary action viz. shifting of the existing central receipt & dispatch as well as form

selling counter to 2<sup>nd</sup> floor, seating arrangement for taxpayers, desktop computer, UPS, antivirus, internet connectivity, signboard etc.

6. All concerned are hereby directed to take necessary action accordingly.

(**Dr. B. Kaur, IAS**)
Commissioner of Taxes & Excise
Government of Tripura.

To

The Superintendent of Taxes, Charge – I / II / III / IV / V / VI / VII / VIII, Agartala / Dharmanagar / Kailasahar / Ambassa / Teliamura / Bishalgarh / Udaipur / Belonia / Churaibari Checkpost / Vigilance Cell.

## Copy to:

- 1. The Deputy Commissioner of Taxes, H.Q, Agartala/Churaibari, North Tripura.
- 2. The Assistant Commissioner of Taxes, H.Q, Agartala.
- 3. Shri \_\_\_\_\_\_\_\_, Superintendent of Taxes, H.Q, Agartala.
- 4. The Store Section/Esstt. Section/Accounts Section/General Section/Audit Section/Statistical Section.

# No. F. 1-4(63)-TAX/2017/ 7419 - 38 GOVERNMENT OF TRIPURA OFFICE OF THE COMMISSIONER OF TAXES PANDIT NEHRU COMPLEX, GURKHABASTI AGARTALA

F.1-8(13)-TAX/2016

Dated, the 22nd August, 2017

# MEMORANDUM

With an objective of increasing the Ease of doing business, helpline No. 0381-232-5547/5984/5554 & the e-mail ids <a href="mailto:gst.tax-tr@gov.in">gst.tax-tr@gov.in</a> and ct.tax-tr@gov.in presently being used to address GST related issues, shall provide basic services and assist users in preparing and filing returns under TVAT Act 2004 also. Further, the Central and District Facilitation Centers created for GST vide memorandum no. F.1-11(59)-VAT/Tax/2014/5843-69 dated 23rd June, 2017 shall also provide assistance to users for e-filing under VAT Act 2004.

These directions shall come into force immediately.

(Dr. B. Kaur, IAS) Commissioner of Taxes & Excise Government of Tripura

Copy to:-

- 1. The Deputy Commissioner of Taxes, Government of Tripura, H.Q/Churaibari for information.
- 2. The Assistant Commissioner of Taxes, Government of Tripura, for information.
- 3. The Superintendent of Taxes, Charge-I/II/III/IV/V/VI/VII/VIII, Vig. Cell, Aghartala, Belonia, Udaipur, bishalgarh, Ambassa, Teliamura, Kailashahar, Dharmanagar, H.Q. for information.

4. The Nodal Officer, Ease of Doing Business for information & necessary action.

(Dr. B. Kaur, IAS) Commissioner of Taxes & Excise Government of Tripura

GST SERVICE / FACILITATION CENTER& HELPLINE DETAILS					
	STD-CODE	LANDLINE NUMBERS			
Head Quarter Office of the Commissioner of Taxes, P.N. Complex, Gurkahbasti, Agartala,Tripura,	0381	232-5547			

### GST DISTRICT LEVEL SERVICE / FACILITATION CENTER& HELPLINE DETAILS FOR TRIPURA

SL NO.	Name of District	Office & Address of the ServiceCentre	Contact Person	Phone No./ Mobile No.	Email ID
1.	West Tripura	Office of the Superintendent of Taxes, Kar Bhawan, Palace Compound, Agartala, (Centralised Facilitation Center for Ch- I to Ch- VIII)	Rajib Ray, Superintendent of Taxes	9774689378	gsthelpdeskatkarbhavan@gmail.com
2.	Khowai	Office of the Superintendent of Taxes, Teliamura	Dipak Kumar Shib, Inspector of Taxes	9436594244	dipakkumarshib@gmail.com
			Shilpa Debbarma, Inspector of Taxes	9612181263	debbarmashilpa@gmail.com
3.	Samahiiala	Office of the Superintendent of Taxes, Bishalgarh	Kabita Das, Inspector of Taxes	9615300918	stblg.tax-tr@gov.in
	Sepahijala		SankarDatta, Sr. Computer Assistant	9436566246	
4.	Gomati	Office of the Superintendent of Taxes, Udaipur	Bikas Das, Senior Computer Assistant	9862114374	studp.tax-tr@gov.in
			Mithilesh Debbarma, Inspector of Taxes	7005412140	
5.	South Tripura	Office of the Superintendent of Taxes, Belonia	Rajeev Chakraborty, Inspector of Taxes	8974774616	stbln.tax-tr@gov.in
6.		Office of the Superintendent of Taxes,	Upam Bikash Chakma, Inspector of Taxes	7005290542	upambikash@gmail.com
•		Ambassa	Tamber Dewan, Inspector of Taxes	9436329594	tom_com83@yahoo.com
7.	North Tripura	Office of the Superintendent of Taxes, Dharmanagar	Bipul Debnath Sr. Computer Assistant	9862645465	bipul.sca@gmail.com
8.	Unakoti	Office of the Superintendent of Taxes, Kailasahar	Pritimoy Kar, Inspector of Taxes	9436310757	pritimoykardeep@gmail.com
			Saraswati Sukla Das, Sr. Computer Assistant	9402357848	saraswati.sca@gmail.com

 ${\bf GST\ TRIPURA\ HELPDESK\ E-MAIL:\ gsthelpdesk.tripura@gmail.com}$